Manager Guide

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	dayforce	
	Log in All fields are required.	
Company		
User Name		
Password		
	Login	
	Can't access your account?	

Enter your login credentials provided by your employer:

If you are logging in for the first time, the system will prompt you to change your password:

A password reset is req	uired for this accou	nt
New Password	I	
Confirm new password		

Enter your new password twice and click on Change Password.

Logging in as Manager

The system will then prompt you to select the role you would like to log in with, select manager and hit Next:



Home Screen

From the Home Screen you can quickly navigate to frequently used screens, review balances, upcoming schedules etc.

If you would like to modify your favorites from the Home Screen, click on the Edit Icon:

=	1				Те	<mark>st Site (56.3)</mark> Ho	me		Q 😗 🖂	• •
		Employee Name Work Assignment Profile & Settings								
	c	Calendar	Employee Timesheet		Forms		Profile & Settings	Shift Details	Time Away List	
					Actions	م Balances	Bookmarks		¢ Edit	
	Pending	g Actions							View all actions in Message Center	
		Change Home Fa	vorite Links						×	
		× : Calendar	× Employee Timesheet	Forms	Y Profile & Settings	× Shift Details	X Time Away List			
		You can customize v the order in which th	vhich features show up on hey appear by dragging the	your home scre e feature to your	en. You can also chang r desired position.	e	Search Fe	atures		
		Timesheet								

In this window, you can move Icons around and remove anything you don't want. Once you are done with your changes you can Save your changes, or Restore the Default Settings from the bottom right corner of the window:



Но	me Screen Legend						
Ξ	× #		Test Site	(56.3) Home		# Q Ø Ø ⊠	۰
	Home						
• 4	Work						
2	Employee Timesheet			\bigcirc	<u></u>	~	
۹	Profile & Settings	2œ	E S		ШĢ.		
		Employee Timesheet	Forms	Profile & Settings	Shift Details	Time Away List	
	Menu/Navigation I Home – this icon wi People Search Help Approvals Message Centre	Panel ill appear on al & Logout	l screens as a qu	ick link to take you	u back to the Ho	me Screen	
	Profile/Settings	& Logout					

On the bottom half of the Home Screen, you will see:



A

Actions: Displays any pending actions you have in your inbox. You can **Accept** or **Reject** the action by clicking on the appropriate link. To view the workflow form associated with the action, click the link in the tab:

		Actions	ل Balances	Bookmarks			
Pending Actions					View all a	ections in Mess	age Center
🔺 Employee	ACTION REQUIRED: Please re	wew Contact Details	s submitted for Empl	oyee Name	DATE TIME	Accept	Reject

20

Balances: Show balance details including amounts that employees have accrued, pending, remaining etc.

Bookmarks : Show links to your frequently access websites

Navigation Panel

The navigation panel displays all the features that you can access. It is displayed to the far left of the screen, and is always available (even it is hidden, or "unpinned").



The application highlights the feature you're currently using in blue. You can navigate to another feature by selecting it from the panel.

By default, the navigation panel is hidden ("unpinned") when you first log into the application. You can pin the panel so that it will always appear on the left by clicking the Pin Icon once the Navigation panel is opened.

When the Navigation Panel is pinned, the screen will look like this:



The application will continue to display the navigation panel until you unpin it.

Help

The Help Icon will open another window or tab to the Ceridian Dayforce Online Help with instructions to help you navigate through the application.



Message Centre

In the Message Centre you can create and view messages regarding your DFTA account.

View Messages

By Default, the application displays all messages (including notes, broadcasts, reports, and actions) when you open **Message Centre**. If necessary, you can click one of the filter buttons beneath the **Inbox** tab to view a specific type of message.

For example, to view only reports, click the **Reports** button. The application hides all other items in your inbox and displays only reports:

Compose	¥]	 Refresh ✓ Select ▼ ✓ Select ▼ 	earch 🛍 Delete 🔤 Mark as 🔻	×
Approvals		Reports		
🔄 Inbox 🖂 Messages	23	🗌 불 Your Name	Report Name	DATE TIME
Reports	0			
Notifications	2			
Actions				
🕜 Drafts				
🔺 Sent				
ᆒ Trash	Empty			

Send Messages

Depending on your company's configuration, you might be able to send messages and/or broadcasts to your colleagues. The application displays any message types that you can send in the **Compose** drop-down list:



In the example above, the user has access to send both messages and broadcasts. If they only had access to send messages, the application would only display the **New Message** option in the list. Once you have selected the type of message to compose, the application displays a blank message or broadcast:

🗲 Back 🛍 Discard	×
New Message	
To Choose employees Subject	<u>0 Selected</u>
◆ 	• Ē • Ē ≕ ≔ ≡ …▼
	Send Save Draft 🕅 Cancel

You can select your recipients in two ways:

1) Start typing the recipient's name into the **To** field. The application displays the appropriate users:

_			_												0	Selecte
	Тс)		mac	on											
	Subj	ect		M	acon acon	Burke Gillesp	ţ"									
	-	⇒		B	1	U	.S -	1— 2— 3—	:=	ψΞ	¢E	Ē	=	Ξ		

2) If you must send a communication to a large audience, you can use filters to find the necessary recipients.

🌱 Filter ,	Saved Items				🐴 Selecte	d Employees	
💾 Save Filter a	as 🗙 Clear Filter		Select 🔻		💽 Select 🔻	🗙 Remove	💾 Save List a
Department	Select an Option	· 8	Employee Name				
Job	Select an Option	• 😣	Employee Name				
Location	Select an Option	· Ø	Employee Name	-			
Name		8	Employee Name	-			
Number		8		-			
Pay Class	Select an Option	▼ 😣		_			
Pay Group	Select an Option	· 😣	Employee Name	>			
Рау Туре	Select an Option	· 😣	Employee Name	Add			
SIN		8	Employee Name	>>			
Status	Active X	- O		All			

Specify your filter criteria using the controls provided, then select the checkbox beside the recipients' names and click the **Add** button. The application displays the users you have selected in the **Selected Employees** column:

Filter	Saved Items			
Save Filter a	s 🗙 Clear Filter		Select 🔻	🕑 Select 🔻 🗙 Remove 🛛 💾 Save List as
epartment	Select an Option	× 🛛	Employee Name	Employee Name
)	Select an Option	· Ø	Employee Name	The second
ation	Client Services X	× 🛛	Employee Name	Employee Name
ne		8	Employee Name	I Employee Name
mber		8	Employee Name	🗌 🚺 Employee Name
Group	Select an Option	· 0	Employee Name	>
Туре	Select an Option	· 8	Employee Name	Add
		8		»
us	Active X	× Ø		All

X Cance

Select

Once you have selected all the necessary users, you can compose your message. The application provides text formatting controls for messages and broadcasts, so that you can format your message as necessary:

New Message
To Employee Name X Employee Name X
Subject Reminder: Team Potluck Tomorrow!
 ♦ ♦ B / U S E E E E E E E E E E E E E E E E ▼ Team, Don't forget about tomorrow's <u>team potluck</u>! If you haven't signed up already, but still want to participate, please make sure that you contact me ASAP to let me know what you're bringing. Thanks!
Send Save Draft 🕅 Cancel

Your Team

If you manage other employees, they are displayed on the **My Team** section. Click on a team member to open their Employee Card.

Manager: Your Name	×
	^
Mobile No Mobile Phone Number Available Home No Home Phone Number Available	
	\sim
	\sim
	Manager: Your Name Mobile No Mobile Phone Number Available Home No Home Phone Number Available

Click on **View Profile** from the Employee Card to take you to the employee's profile in People. Click on **View Hierarchy** to view the organization hierarchy.



Profile and Settings

To navigate to the Profile and Settings you can do it directly from the Home Screen:

Employee Name Work Assignmen	: nt	Te	est Site (56.3) Ho	me		Q Ø ⊠ 0
Profile & Settings	Employee Timesheet	Forms		Profile & Settings	Shift Details	Time Away List
Des dire Antione		Actions	ک <u>ت</u> Balances	Bookmarks		C Edit

Or by clicking on the Profile and Settings through the Top Right Icon:

ଦ 🛛 🏹 🛈 🕇
Employee Name Position Name Profile & Settings
Logout
Available Roles
Employee
About

Switching Roles

The application displays any other roles you've been assigned. When you select one of them, the application reloads and displays the features you're assigned access for that role.



Profile

On the Profile Tab, you can do things such as:

- Add/Edit Display Picture
- Update Contact Information



Preferences

You can change your culture and language settings from the Preferences tab of the Profile & Settings

Security

You can update your security settings

- Change your Password
- Add/Modify Security Questions

1 *	Fest Site (56.3) Profile & Settings Q	8	l,
Preferences Security Apps			
Security Settings			
Update Password	Current Password		
Enter your current password and type your new password twice (once to			
confirm)	New Password		
	Repeat New Password to confirm		
Update Security Questions	Security Question #1		
Select your security questions and enter the corresponding answers. Your	Select an Option 💌		
Current Password is required to complete this process. These questions will be used to help verify your identity. Answers are case sensitive.	Answer#1		
	Security Question #2		
	Select an Option		
	Answer #2		
Update your Personal Identification Number (PIN)	New PIN		
Enter your new PIN			

Арр

The application displays information on the Dayforce Mobile App, including links to download the app on the App Store or Google Play, your Company ID and User Name, and a link to the Dayforce Mobile FAQ.

		0							
=	^				Test Site (56.3) Profile & Settings			ର ଡ	•
Profile	Preferences	Security	Apps						
	Dayfo	rce Mobile	Арр						
	Use th Passw	e Company ID a ord to log into i	and User Name be the mobile app. Fo	elow, along with your current or more information, check out the		Company ID ABC Test Company	User Name Jane.Doe		
	Daylo	ree mobile PAQ				Download on the App Store	ANDROID APP ON Google play		

Viewing Your Employee Records in People

Once you have setup your employees in the application, you need to maintain their records to ensure they are accurate and up-to-date.

The **People** feature provides a centralized access point for data about your employees, such as their status, contact information, work assignments etc.

It is in the top right-hand corner of the application:

Filter Employee Records

Before you Begin: The filters you have access to depend on the access authorizations assigned to your role. For example, if you do not have permissions to view employee pay information, the application does not display affected pay filters.

Filtering employee records allows you to narrow the list, so that you're only seeing employees who meet the specified filter criteria. For example, you could use this functionality to find all employees who work at a specific location.

≡ dayforce	Q Search Dayforce	rod Site (2024.2.1.7.1)	* O 🖻 🔞
People List Organization Chart			×
★ Favorites ▼ 📍 Filter 🕐 View	😰 View Profiles 📔 🖋 Edit 👻 📔 🖬 Reports 📔		
(Status and Work) Job Assignment	in v Select an Option		· · · · · · · · · · · · · · · · · · ·
(Status and Work) Location	Select an Option		0 564cted 👻 🦉
(Personal) Name			
(Personal) Number			
(Status and Work) Status	in v Active X Inactive X Pre-Start X		× 8
Add Filter Default	Include Indirect Reports		Apply Filter Clear Filter Remove Filters

By Default, the application displays some filter options when you open the **People** screen:

If you would like to modify your filter options, click on the would like to use.

View Employee Records

You can either view individual employee records or load a number of records that you can navigate between.

To view a single employee record, simply click the employee's name in the list:

Name	Employee Number	Status	Primary Job Assignment
	0018	Active	325-QC Inspector
2 indiat and in	0035	Active	175-Senior Designer
E SERVICE SERVICE	0057	Active	175-Drafter

To load multiple employee records, complete the following steps:

_					
		Name	Employee Number	Status	Primary Job Assignment
I			0018	Active	325-QC Inspector
	 Instant, martin 		0035	Active	175-Senior Designer
Γ	(1) (milen mile		0057	Active	175-Drafter

1. Select the checkboxes next to the records you want to open:

2.Click the View Profiles button above the filter options:

≡ 🕋			Test Site (56.	<mark>3)</mark> People		사 C I I I I I I I I I I I I I I I I I I
People List Organ	ization Chart					×
★ Favorites ▼	🌱 Filter 🕐 View	😰 View Profiles 🔻 📔 🖋 Edit 🔻	Action 🔻 📔 Reports			
(Status and Work)	Location	0 Selected t an Option 💌 🐌 🗶				0
(Personal)	Name					8
(Personal)	Number					8
(Status and Work)	Position	Select an Option				• Ø
(Status and Work)	Status	Active X Inactive X Pre	-Start X			· 🛛
Add Filter	S Reset to Default				Apply Filter	Clear Filter Remove Filters
	Name	Employee Number	Primary Address	Primary Position	Primary Location	Status

1. Navigate between the profiles you've selected by doing one of the following actions:

- Click the left and right arrows:



- Select the employee from the drop-down list:



For more details on the **People** Screen, see HTML People Document.

Scheduling Your Staff

Dayforce provides you with a graphical tool to schedule your employees. You can perform a variety of scheduling tasks, such as adding shifts and changing their start and/or end times or their duration.

The application also checks your schedule for problems, such as scheduling overlapping shifts or scheduling employees when they are unavailable and alerts you while you are working on the schedule if it contains any of these issues.

If your company uses Scheduling, please see the Introducing Schedules Document.

Approvals

This is where you approve/deny Time Away From Work Requests entered by your employees.

To navigate to the **Approvals** screen, you can click on the size icon from the top right hand corner of the application.



By default, the application will show any Pending, Cancellation Pending Requests that need to be actioned.

😯 Refresh	🌱 Filter 😽 Reque	st New Time Off 🛛 🔟 Rep	orts					>
Employee Name	. [•
Approval Type	Availability	Overtime Banking	🕏 Shift Trade	🔭 Time Awa	ay From Work	Unfilled Shift Bid	🔁 Unfilled Shift Trade	
Status	ending	Cancelation Pending	O Approved	😢 Denied		Canceled		
Date Range	3/20/2017 👘 - 4	/20/2018						
Location	Select an Option	• × •	Manager Vour Name	1	L X			
Add Filter	🕤 Reset to Default							Actionable Apply Close
Approvals								
@ Milliken	, Walter 6035	😭 Availability			Starting from Default Availabil	4/30/2017 Ity Change Due: 4/29/2017		e Approve Deny
🔞 Christer	sen, Winston 6030	🔀 Time Away Fro	om Work		VAC 4/27/20 New York Custo	n17 mer Service		e Approve Deny
G Conner,	Sheila 6028	🔭 Time Away Fro	om Work		VAC 4/21/20 New York Custo	n 17 mer Service		O Approve Deny
💧 Conner,	Sheila 6028	🔀 Time Away Fro	om Work		VAC 3/27/20 New York Custo	mer Service		Approve Deny
Powell,	Christopher 6037	🏋 Time Away Fro	om Work		VAC 3/28/20 New York Comp	117 uters		Approve Deny

You can simply Approve or Deny the request or you can click on the request to view the details. The details of the request depend on the type of request.

Enter Time Off Request

To create a new Time Away From Work Request in the **Approvals** screen, complete the following steps: 1. In the Approvals toolstrip, click **Request New Time Off**:

```
🔁 Refresh
```

🚜 Request New Time Off

Reports

The new time away from work request opens in an overlapping window.

🝸 Filter

2. In the Employee drop-down list, select the appropriate employee.

3. In the reason drop-down list select the reason for the time off. This list is filtered based on the selected employee. When you select a reason, the application displays the balance type, remaining, and unit days for the employee:

ne Requested: 80	00 Hours					Re	equested On	5/24/201	7 11:13 A
Brito, Dyla	n v								
Reason	5	itart		End			Type Rem	aining	Unit
K Vacation	*		5/24/2017 💼		5/24/2017	(iii)	Sick	26Days	- 8 Hour
Turne of Decouert							PTO	5Days	- 8 Hour
Type of Request									
All Day Par allances	tial Day								^
All Day Par alances Balance Details	Expiring	Transacti	ons	Approved	Pending	Remaining	Exceeded		Voit
All Day Par Alances Balance Details Type PTO	Expiring Start 1/1/2017	Transacti End	ons Accrued	Approved	Pending	Remaining S	Exceeded	Days - 8	Unit
All Day Par Alances Balance Details Type PTO Sick	Expiring Start 1/1/2017 1/1/2017	Transacti End	ons Accrued 5 26	Approved	Pending	Remaining 5 26	Exceeded	Days - 8 Days - 8	Unit Hour Hour
All Day Par Alances Balance Details Type PTO Sick Manager Comme	Expiring Start 1/1/2017 1/1/2017	Transacti End	ons Accrued 5 26	Approved	Pending	Remaining 5 26	Exceeded	Days - 8 Days - 8	Unit Hour Hour
All Day Par Alances Balance Details Type PTO Sick Manager Comme	Expiring Start 1/1/2017 1/1/2017	Transacti End	ons Accrued 5 26	Approved	Pending	Remaining 5 26	Exceeded	Days - 8 Days - 8	Unit Hour Hour

- 4. Enter the start and end date of the request or click the calendar icons to select the dates.
- 5. Click **All Day** or **Partial Day** to indicate the type of request.
- 6. Optionally, enter your comments in the Manager Comment field.
- 7. Do one of the following actions:
 - Click Save to save the request and approve it later
 - Click **Approve** to save and approve the request at once.

Timesheets

You can load your employees' time and attendance records in **Timesheets**. The application displays the Locations that you have access to, if you manage multiple locations, make sure you pick one location in your organization before you load any timesheets.

Load Timesheets



A dialog opens displaying additional loading options:

🖿 Load 🔺 📄 Save 🕴 🌱 Filter	拝 Sort 🛛 🛧 Favorites 🔻 📔 🍄 Option
Organization	Pay Group
Company Name 👔	All Pay Groups 🔻
	Pay Period
	7/21/2019 - 7/27/2019 🔻
Employees	
Select an Option 🔻	
	Load

- 2. Select a Pay Group and a Pay Period from the corresponding drop-down lists.
- 3. Click the **Load** button display appropriate information:

🖬 Load 🔺 📄 Save 🕴 🌱 Filter	📭 Sort 🛛 🛧 Favorites 🔻 📔 🙆 Options
Organization	Pay Group
Company Name	Selected Pay Group 🔹
	Pay Period
	7/15/2019 - 7/28/2019 🔻
Employees	
Select an Option 🔻	
	Load Close

Add Shifts

After loading your timesheets, you can add shifts for specific employee.

1. In **Timesheets**, select the appropriate cell and click the add icon (

Employees	Sunday, Aug 7	Monday, Aug 8
Employee Name	A	dd New Shift

The application displays a dialog in which you can add the shift details:

r	Employee Nar	me -Mo	onday, Aug 8	×
_	Schedule	- Actual		
	Unscheduled	Location		
>	Unscheduled	Position Na	me	*
٩	Unscheduled	[None]		*
5	Unscheduled	[None]		*
•		09:00 AM	✓	
		05:00 PM	 ✓ ✓ 	
	Total			
	0.00h	0.00h		
Ent	ter Comment Here			
			ОК Са	ancel

Depending on how your application is configured, you may see the employee's primary job, the default meals or breaks, and the shift default start and end time.

2. If needed adjust the shift details using the associated drop-down lists in the dialog.

3. Click the arrow next to the start and end times, and then adjust the times as needed suing the up and down arrows. You can also enter the time directly into the corresponding field.

4. If you want to add a meal, click the add meal icon (¹). If you want to add a break, click the arrow next to the add meal icon, and then select **Add Break** in the drop-down list. Once added, you can modify the start and end time for the meal or break.

5. When you are finished creating the new shift, click the **OK** button. The application closes the dialog box and adds the shift to the timesheet.

NOTE: You must Save the modifications to the timesheets using the Save Icon in the left corner of the Timesheets Screen.

Add Pay Adjustments

You can add amounts or hour-based pay adjustments for employees on the timesheets.

1. In the timesheets, select the appropriate cell, and then click the arrow next to the add icon () to expand the add drop-down list:



2. Select Add New Pay Adjustments.

The dialog Add New Pay Adjustments dialog box opens:

Add New Pay Ad	justments		×
Pay Adjustment Type	Bonus		*
Position	Employee's Position Name		Ŧ
Amount	0.00	Amount	Ŧ
Comment			
Reference Date			
			_
		ОК	Cancel

3. Specify the details of the pay adjustment, including the pay adjustment type and amount/hours.

4. When you are finished creating the pay adjustment, click **OK**. The application closes the dialog box and adds the adjustment to the timesheets.

Authorize Timesheet Records

You will need to authorize an employee's shift for those hours to be sent over to Powerpay.

To authorize a single employee's complete week, click on the employee's name to highlight the entire week and then click the Authorize Icon

You will see a shift has been authorized when you see this icon in the top right-hand corner of the record: $\,$ $^{\perp}$

To authorize, all your employees, click on the Employees to highlight your entire Timesheet:

	Employees	Monday, Jul 15	Tuesday, Jul 16	٧
Employee Name	Employee Name	 Position Name 9:00 AM - 5:00 PM 	 Position Name 9:00 AM - 5:00 PM 	● Pc ♦ 9:0
		0.00 8.00	0.00 8.00	
	Employee Name	 Position Name 9:00 AM - 5:00 PM 	 Position Name 9:00 AM - 5:00 PM 	● Pc ◆ 9:0
		0.00 8.00	0.00 8.00	
	Employee Name	 Position Name 9:00 AM - 5:00 PM 	 Position Name 9:00 AM - 5:00 PM 	● Pc ♦ 9:0
		0.00 8.00	0.00 8.00	

Click on the Authorize Icon

Employees	Monday, Jul 15	Tuesday, Jul 16	v
Employee Name	● Position Name	 Position Name	● Po ◆ 9:0
	0.00 8.00	0.00 8.00	
Employee Name	 Position Name	 Position Name	Po 9:0
	0.00 8.00	0.00 8.00	
Employee Name	 Position Name 9:00 AM - 5:00 PM 	 Position Name 9:00 AM - 5:00 PM 	● Po ◆ 9:0
	0.00 8.00	0.00 8.00	